



Centralised Career Guidance & Placement Cell

Guru Gobind Singh Indraprastha University

Sector 16-C, Dwarka, New Delhi – 110078

Ph: 011-25302739, Email- ccgpc.ggsipu@gmail.com

Date: 10th March, 2014

Recruitment Drive for Graduates Students of Affiliated Institutes of GGSIP University

The Centralised Career Guidance & Placement Cell of the University is organizing Campus Placement Interviews for students in Retail Industry. Interview is scheduled to be held shortly.

Company: Infinity Retail Ltd (Tata Enterprises)

Position: Customer Service Specialist

Role Purpose: This role is responsible for effective customer service, by achieving set targets, helping the customer to buy the right product, handling customer queries effectively, using the product/technical knowledge they possess to companies' benefit in adherence to company norms.

Competencies:

- Good customer service skills
- Good communication skills
- Good decision making skills
- Computer literate

Students having Customer Service orientation and background will be preferred.

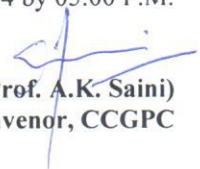
Educational Qualification: Pursuing/ Graduate degree/ Diploma in Retail

Experience: Fresher / 1 – 2 years' experience in the Retail Industry

Job Location: Anywhere in North India.

Cost to Company- 1.5- 1.8 Lacs (Not a constraint for right candidate)

All interested candidates should send their CV on ccgpc.ggsipu@gmail.com till 12th March, 2014 by 05:00 P.M. For more details please contact Ms. Sheetal Kanojia, Ph. No: 011-25302739.


(Prof. A.K. Saini)
Convener, CCGPC

Copy to:

1. AR to Hon'ble VC – for info
2. Chairperson, CCGPC
3. All Placement Coordinators
- ✓ 4. Server Room – To upload it on the University Website.
5. Guard File