



## CENTRALISED CAREER GUIDANCE & PLACEMENT CELL

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F. No. GGSIPU/CCGPC/2022/317  
Dated: 1<sup>st</sup> February 2022

**Sub. Placement opportunity for BCA/B.Voc (Software Development) students of 2022 passing out batch in the company “Incedo”**

Dear Placement Officer,

Greetings from CCGPC, GGSIPU!!!

Please find below details of placement opportunity for BCA/B.Voc (Software Development) students of 2022 passing out batch in the company “Incedo” for your reference and circulation to students **to apply on given link by 3<sup>rd</sup> February 2022, 1:00PM:**

**Registration Link – <https://forms.gle/47sn3VW4me9BvUiN9>**

**Name of the Company - Incedo**

**Open Role – Tech Business Operations:**

**Position – Tech Trainee**

**Eligible Degrees – BCA or B.Voc (Software Development) of 2022 passing out batch**

**Eligibility Criteria – BCA having 6 CGPA/ 60% and above, 10<sup>th</sup> & 12<sup>th</sup> – 60% and above**

**Job Location – Gurugram**

**Compensation (CTC) – 3.20 LPA**

*(Detailed JD attached for your reference)*

**Selection Process – consists of following rounds:**

1. Webinar & Online Assessment ( Over upcoming Weekend)
2. Technical Round (10<sup>th</sup> Feb Onwards)
3. Leadership Round ( As per requirement)

**(Ms. Nisha Singh)**  
Placement Officer, CCGPC



## Trainee- Business operations

**Incedo is a US-based consulting, data science and technology services firm with over 2,500 people** helping clients from our **six offices across US and India**. We help our clients achieve competitive advantage through end-to-end digital transformation. Our uniqueness lies in bringing together strong engineering, data science, and design capabilities coupled with deep domain understanding. We combine services and products to maximize business impact for our **clients in telecom, financial services, product engineering and life science & healthcare industries**.

Working at Incedo will provide you an opportunity to **work with industry leading client organizations, deep technology and domain experts, and global teams**. **Incedo University**, our learning platform, provides ample learning opportunities starting with a structured onboarding program and carrying throughout various stages of your career. A variety of fun activities are also an **integral part of our friendly work environment**. Our **flexible career paths** allow you to grow into a program manager, a technical architect or a domain expert based on your skills and interests.

### Role Description: Trainee - Business operations


Trainee ensures accurate execution and trading of new assets and security positions. Builds rapport with other Operations Associates to ensure operational efficiencies. Identify inefficiencies and work to implement new processes and procedures to improve quality and productivity.

### Role and responsibilities

- Responsible for solving customers technical queries and assist customers with Hardware and Software issues
- Diagnose and troubleshoot technical issues, including account setup and network configuration, password reset
- Provide remote support to customers using remote assistance tools
- Providing Network support for network devices like Switches, Routers, Firewalls and Wireless Access Points.
- Configuration and troubleshooting wired, wireless network and firewall
- Maintain documentation and diagrams for network equipment
- Talk clients through a series of actions, either via phone, email or chat, until their technical issue is resolved
- Day to day network performance monitoring
- Coordinate with vendors and other domain specialists for complex technical issue
- Provide user access to systems and maintain user profiles

### Skills

- Understanding of computer systems and networking concepts

- 
- Hands-on experience with Windows/Mac OS environments
  - Excellent problem solving & communication skills
  - Exceptional verbal and written communication skills
  - Demonstrate a structured and methodical approach
  - Multitasking with an ability and experience in managing multiple tasks and projects
  - Flexible and open to odd hour shifts

## Qualifications

- B Tech/ BCA Degree in IT or Computer Science
- Good to have internship experience with wealth / asset management firm, Financial Market research knowledge, Asset management, and wealth management domain knowledge.

## We are an Equal Opportunity Employer

We value diversity at Incedo. We do not discriminate based on race, religion, color, national origin, gender, sexual orientation, age, marital status, veteran status, or disability status.

# incedo

## Your Digital Innovation Partner




# Incedo at a Glance

## Overview

- | Headquartered out of New Jersey, US
- | A Digital and Analytics Company
- | Digital Analytics Platform: IP-driven solutions
- | Founded in 2012, with 6 offices in India and the US
- | 2500+ strong Engineering and Data Science team
- | 40+ clients
- | 10+ technology partnerships

## Our Growth Story

- **2012** Spun out of a diversified \$10B conglomerate  
US entity was incorporated and first US office opened in Santa Clara, California.
- **2014** Opened Global Centre of Excellence in Bangalore, and second US office in Edison, NJ.
- **2016** Inorganic expansion with acquisition of multiple niche companies.
- **2017** Digital and Analytics Services became the key go to market offering for incedo.  
Started Delivering Product Engineering services from the new Pune Office.
- **2019** Recognized by CRN and INC 5000 as the fastest growing company in North America, 4<sup>th</sup> year in a row.  
New Corporate headquarters in Iselin, New Jersey.
- **2020** Recognized by  in Application and Digital Services in Banking and Capital Market Services PEAK Matrix 2020.

## Our Global Presence

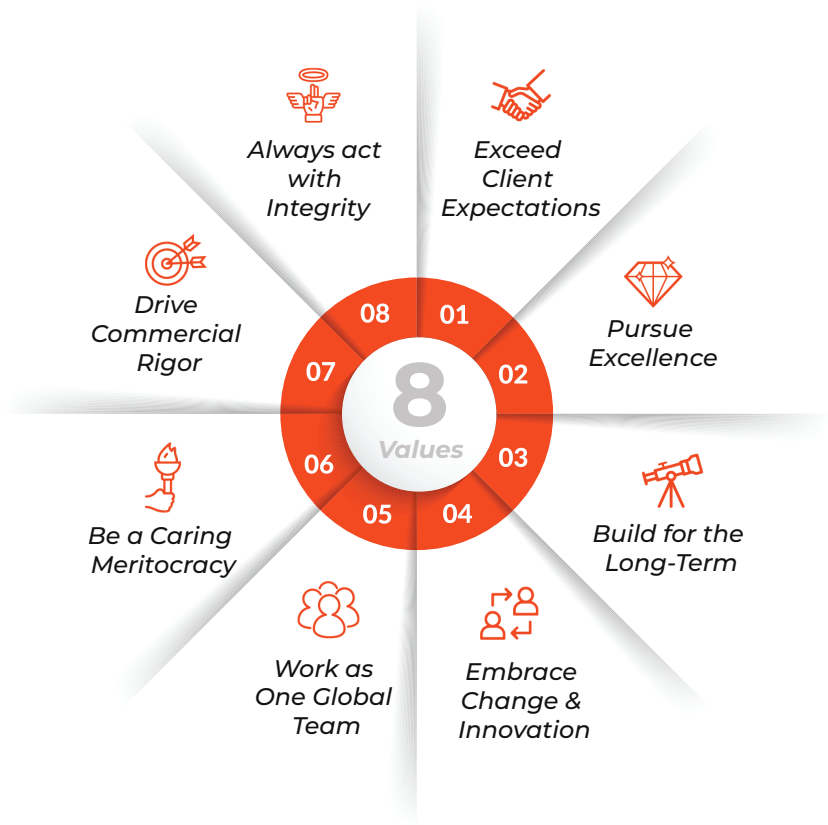


## Incedo Mission & Values

### Incedo has a dual mission

**Client** – Build long-term partnerships and deliver game-changing business impact by leveraging data & emerging technologies

**People** – Build a world-class organization that attracts, develops and retains the best talent and enables them to grow to their potential



## Our belief system for making end to end digital transformation real

### Strategy to Execution

Tight coupling from design of digital transformation strategies to Operations

### Focus on business outcomes

Programs prioritized and instrumented against quantifiable business KPIs

### Bring the best from digital natives

Mindset to operate with an agile, fail-fast approach driven by a tech-first strategy

### Leverage domain expertise

Deep industry focus in selected industries

### Multidisciplinary approach

Combine problem solving, Design thinking and UX, Data science and engg capabilities in an integrative fashion

### Platform + Services approach

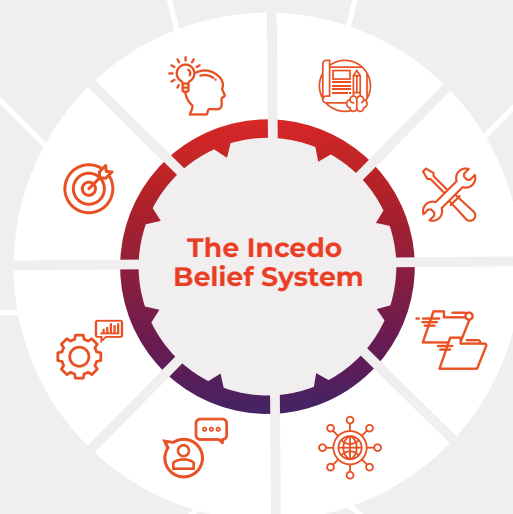
Combine services with platforms to deliver business outcomes

### 2-speed execution mindset

Deliver quick wins while building long-term technology and org capabilities

### Global delivery model

Leverage multiple sources of talent (onshore/offshore) and bring them together as needed for solving different problems



## Industries that we serve



### Telecom

Next Gen Customer Experiences and Engineering for the 5G World



### Product Engineering

Increasing the product development velocity to compete in the cloud first market



### Financial Services

Driving digitization and payment transformation for Banks and Wealth Management firms



### Life Sciences

Create targeted digital experiences and improve actionable insights



### Healthcare

Enabling Payers Deliver Exceptional Member Experience and Drive Process Efficiencies

## Incedo Services for end-to-end Digital Transformation needs

### Data Science and Analytics

Leverage next generation AI/ML to deliver superior customer experiences and operational efficiencies

### Cloud Transformation and Management

Rapidly accelerate cloud journeys and drive digital and data innovation at scale

### Quality Assurance and Testing

Dynamic domain specific QA and Automation services for all your digital transformation needs

### Design Thinking and UX

Combine design and data science to drive true customer centricity



### Data Engineering and Data Operations

Build a robust data infrastructure to power your digital Initiatives

### Legacy Modernization

Modernize your legacy IT platforms to drive innovation, improving customer experiences, boosting reliability and staying competitive

### Business Operations and Automation

Better manage operations, control costs and improve CSAT by reducing complexity and shortening cycle times

## Incedo Digital Platforms to power your business



### Incedo Lighthouse

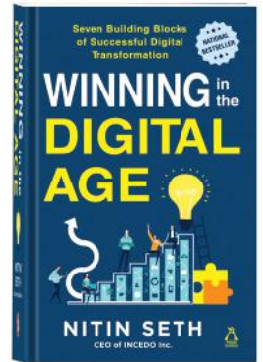
AI powered holistic business monitoring platform that allows businesses to discover critical business insights more effectively and faster, bridging the gap between business executives & data scientists.



### IncedoPay

Payment digitization platform that enables banks and enterprises to integrate multiple payment channels and enterprise platforms to offer digital multi channel payments to their clients

## Incedo in Media, Publications & Social Dominance



## Customer Success Stories



Incedo helps leading communications provider implement & operate key programs in application re-engineering, legacy systems modernization & digital transformation to accelerate 5G rollout and monetization



Incedo enables a large biotech company win new customers and improve customer retention with better insights on product adoption and utilization



Incedo empowers a full-service mortgage provider to significantly save costs and improve customer experience with a high performance, scalable self-serving loan solution



## Why Join Us?



### Exceptional leadership

Get mentored by industry experts having experience leading both digital natives and large enterprise with the aspiration of building a truly world class culture.



### Accelerated growth journey

Be part of an organization with exceptional growth story. Get easy access to company leadership, have accelerated learning curve and significant rewards.



### Diverse and challenging assignments

Incedo provides your opportunity to work on diverse set of problems across industries with the intersection of design, data science and latest technologies. Work on real problems of top Fortune 100 companies.



### Comprehensive total rewards

With best in class compensation and market relevant employee benefits, Incedo offers a comprehensive total rewards program. You will have a great exposure to professional growth opportunities that recognize individual contributions and performance.



### Global career opportunities

Get the opportunity to work with clients and leaders across locations around the globe and opportunity to transfer and work from multiple locations in and outside US and India. We actively support global career paths.

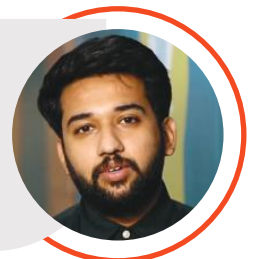


### Diversity, equity and inclusion

A Diverse, Equitable and inclusive culture helps organizations grow and achieve what they aspire to do. A strong culture has a compounding effect on team collaboration and team commitment, leading to higher productivity and performance. Creating the workforce of the future means building diverse teams which attract and grow the best and brightest from around the world.

*"Incedo, a fast growing company which widens an individual's horizon. Technical learning and mentoring are part of the organisational DNA, including the warm culture which is most endearing."*

**Dipit Mahajan** - Software Engineer (Vellore Institute of Technology)



## People Practices @ Incedo



Rewards and  
Recognitions  
Program



Attractive  
Benefits and  
Compensation



Learning and  
Development  
Programs by  
Incedo University



Townhalls and  
Annual Family  
Day Event



Employee  
Wellbeing  
Programs



Employee  
Assistance  
Programs

### Incedo University

Incedo University is a strategic entity which focuses on

- Maximizing business impact to clients by building capabilities to harness transformational impact of emerging technologies
- Becoming an “Employer of Choice” by building Employee Capabilities enabling them to drive greater personal impact and create growth opportunities for themselves

We are driving high quality development initiatives through the pillars of Incedo University which include

- Technology Academy
- Leadership Academy
- Foundation Academy – building Professional Excellence skills
- Sales Academy



**incedo**  
university

Be future ready



*“Incedo is determined to elevate things to the next level and I wanted to be part of that journey. Here, I get to work on end to end problems and completely own the outcomes. The work can be hard at times, but is equally fulfilling and fun.”*

**Anthony Conciatori** - Associate Software Engineer (Binghamton University)

*“Incedo is a fascinating place to work at. It combines the best of two worlds - a fast growing firm in its early stage with ample growth opportunities for all with that of a fundamentally strong firm with amazing leaders to guide you in every step. Within a short period of my stay here, I have gained a lot professionally due to these factors.”*

**Arka Pravo Kundu** - Junior Engagement Manager - D&A  
(IIM Bangalore, KEDGE Business School, IIT BHU)



# Work and Learn from Truly Exceptional Talent

## Meet the Leadership Team



**Nitin Seth (CEO)**

Ex – Flipkart, Fidelity International, McKinsey  
Alumni – IIM Lucknow, IIT Delhi



**Krishna Rupanagunta (Chief Customer Success Officer)**

Ex – Cisco, Mu Sigma  
Alumni – IIM Calcutta, IIT Delhi



**Shashank Arya (Chief Delivery Officer)**

Ex – ZS Associates, TCS  
Alumni - ISB Hyderabad, IIT Roorkee



**Anupam Wahi (Head of Telecom & Product Engineering)**

Ex – Agilent, Nokia Networks, Aricent, Alcatel-Lucent  
Alumni – Pune University



**Aravind Ramamurthy (Head of Life Sciences)**

Ex- Virtusa Corporation, Persistent Systems  
Alumni - UBC, Harvard School, Georgia Tech.



**Pratul Chopra (Co-Head of Telecom Business & Head Digital Experience & Engineering)**

Ex - Flipkart, Fidelity Investments, HCL Technologies  
Alumni - IIM Bangalore, IIT Delhi



**Ashish Gupta (Head of Data & AI)**

Ex – Nagarro, Cognizant, American Express  
Alumni – MDI, ESCP B-School, IIT BHU



**Shailaja Venkat Iyer (CHRO)**

Ex- Gartner, McKinsey, Whirlpool  
Alumni - SIBM, Pune



**Anant Pandey (Head of Finance & Administration)**

Ex - McKinsey, Fluor Daniel, The Times group  
Alumni - Indian School of Business, Sri Ram College of Commerce (DU)



**John Walsh (SVP Financial Services)**

Ex - Fidelity Investments, Citizens Financial, Bank of America  
Alumni - Suffolk University, University of Scranton.



**Pamela Sharma (Head of Business Operations)**

Ex- Standard Chartered, ICICI, ABN AMRO  
Alumni - Maastricht School of Management



*"Incedo provided me a platform to blend my strength and passion for design along with the opportunity to work on data science. Here I have the exposure and opportunity to work with a diverse set of clients across different sectors and solve their unique problems."*

**Xavier de Cardenas** - Director- Ux design (New York University)

*"Incedo is creating the right culture and Environment for Employees to thrive in the Digital Age. Moreover by creating a collaborative environment with Employees helps them to work with multiple technologies. This is helping to continue my successful journey with Incedo."*

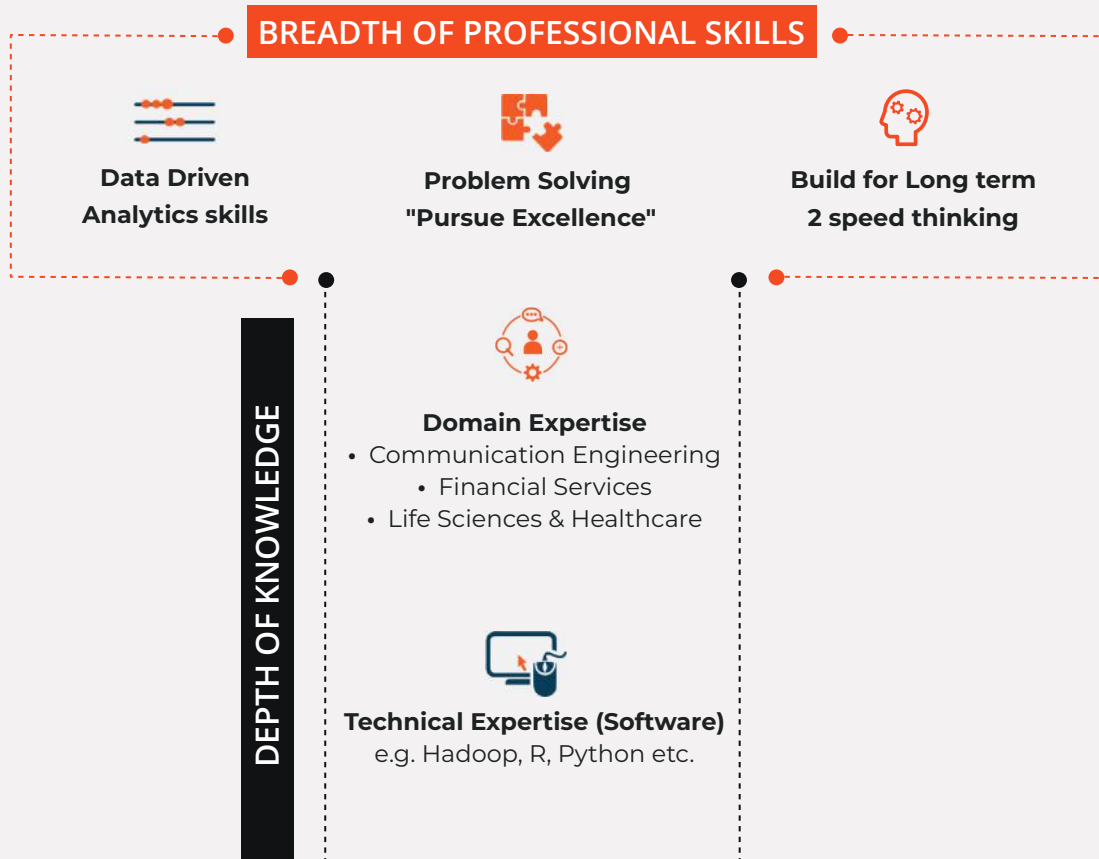
**Valli Thiagarajan** - Director - Financial Services (Annamalai University)





# Key Skills We are Looking For

## T-Shaped Talent Model



### Professional / Behavioural Competencies

- Exceed Client Expectations
- Concise Communication – Ability to articulate and understand directions.
- Work as One Global Team

### Leadership Competencies

- Embrace Change and Innovation
- Exceed Client Expectations
- Powerful Communication and Executive Presence
- Embeds a culture of "Work as One Global Team"
- Caring Meritocracy

Incedo is a US-based consulting, data science and technology services firm. We help our clients achieve competitive advantage through end-to-end digital transformation and work across life science & healthcare, financial services, telecom, and product engineering sectors. Our 2500-strong workforce operates from six offices across the United States (Our world HQ is in Iselin New Jersey) and India. Incedo has been recognized by INC5000 as one of the fastest-growing companies in the US consistently for the last four years. The Everest Group, in their 2020 Peak Matrix Assessment, of leading Banking and Financial Services IT firms, recognized Incedo as a “Major Contender”. Our uniqueness lies in bringing together strong engineering, data science, and design capabilities coupled with deep domain understanding and we blur the boundaries between services and products as we strive to maximize business impact from emerging technologies.



## **incedo**

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